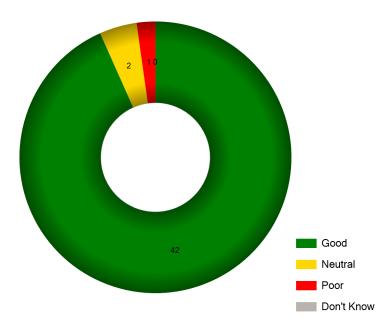
## **The Clanfield Practice**



Overall, how was your experience of our service?

Good Poor

93.3 % 2.2 %

Based on a sample of

45 patient(s)

Between

31 Jul 2023 to 6 Aug 2023

Last 12 months	Overall Experience		Response Volume	е
	Good	Poor		
June 2023	95 %	3 %	ne 2023	149
May 2023	95 %	2 %	ау 2023	193
April 2023	94 %	2 %	ril 2023	173
March 2023	92 %	3 %	rch 2	223
February 2023	96 %	3 %	bruar	214
January 2023	94 %	3 %	nuary	204
December 2022	91 %	<b>5</b> %	cemb	123
November 2022	93 %	4 %	/emb	186
October 2022	95 %	2 %	tober	431
September 2022	95 %	2 %	ptem	164
August 2022	94 %	0 %	ugust	143
July 2022	82 %	4 %	ly 2022 28	

ood			
Date	Comment		
06/08/2023 04:59 PM	Sincere thanks to all involved, from front desk to the doctors and nurse. As always, your expertise and support is much appreciated. Best wishes, Anthony Adams.		
06/08/2023 10:41 AM	Quick service with pleasant staff who listened		
05/08/2023 12:40 PM	Because it's very good.		
ither			
Date	Comment		
31/07/2023 12:08 PM	I never received a call back about my heel pain??		
or			
Date	Comment		
03/08/2023 09:19 PM	Econsult difficult to use especially when not well. Also no opportunity to have a discussion with GP despite requesting a phone but only received a text.		